



LAW Student Success Resources

General student issues/Mental Health

For general student issues, students should contact Dean Paul Manrique (pmanrique@ubalt.edu; 410-837-5283). For mental health concerns, students can contact Dean Manrique or Stephen Mogar, the University's Clinical Case Manager (smogar@ubalt.edu ; 410-837-6388). Dean Manrique's office is located in the AL 7th floor Dean's Suite and he welcomes students to walk in. Both Dean Manrique and Mr. Mogar are also able to schedule phone and zoom appointments.

Academic Support

For questions about academic challenges including preparing for and participating in your classes, reviewing and outlining for exams, and studying for and taking exams, students can contact Prof. Marta Baffy (mbaffy@ubalt.edu; 410-837-6370.). Prof. Baffy's office is located on the 5th floor in Room AL 513.

Student Assistance Program

24/7 SAP Hotline: 1.800.327.2251

Mobile or Online Access: [Apple](#), [Google Play](#) & [Portal](#)

Username: UBALT

The [Student Assistance Program](#) (SAP) provides students with access to confidential, accessible support to manage life's challenges. The SAP offers personal counseling and consultation on a variety of topics including family concerns, academic skills, finances, substance abuse, legal consultations, childcare, and elder care. The SAP is available to all current UB students. If you have any questions, contact Clinical Case Manager Tony DuLaney at tdulaney@ubalt.edu or 410.837.4755.

Compass Case Management

Academic Center 111

410.837.4755

[Compass Case Management](#) works with University of Baltimore (UBalt) Students to help them identify supports and resources both on UBalt's campus and within the community at large. Through this program, a Case Manager (CM) works with students to learn about their aspirations, goals, and the barriers that are currently affecting their progress. From there, the CM will assist the student in creating a unique Student Success Plan to help them achieve their goals. Students can also refer fellow classmates or themselves if they think they could benefit from the program. To do so, they can simply complete a [Compass Referral Form](#).

Office of Student Support

Academic Center 111 & 112

studentsupport@ubalt.edu

410.837.4755

The [Office of Student Support](#) is committed to providing a holistic educational experience for all students. The Office assists University of Baltimore students to develop high standards of conduct, cultivate meaningful relationships, build resiliency, obtain equity through accessibility, and practice advocacy. Through collaborations with campus and community partners the office supports students as they navigate the university experience.

UBALT COVID-19 Response

<mailto:studenthealth@ubalt.edu>

To learn more about the University of Baltimore's Covid-19 response, including the steps for reporting a positive test, students should email studenthealth@ubalt.edu. Information can also be found on UBalt's [Covid-19 webpage](#).

University Police

contact@police.umaryland.edu

410.706.6882

EMERGENCY PHONE: 911 Relay users dial 7-1-1

From time to time, the weather, power outages, and other factors play a role in the daily life of the UBalt campus. Emergency announcements are communicated via the [UBalt home page](#), campus emails (to UBalt email addresses), local media outlets, and the emergency [Campus Text Alert System](#). Students, faculty, and staff are strongly encouraged to register for this emergency notification system. Once registered, you will be alerted to any emergency on campus regardless of where you are—on, off, or en route to campus. Sign up for the Campus Text Alert System through the tools in the MyUBalt portal.

UB Canvas Support

support@instructure.com

+1 (855) 244-3363 (toll-free)

Call, email, or use [live chat](#) for Canvas Support, available 24/7. Canvas Technicians will provide immediate assistance to help resolve your problem or connect you with another staff member who can provide additional support.

Office of Technology Services

Business Center 002

callcenter@ubalt.edu

410.837.6262

The [Office of Technology Services \(OTS\)](#) provides overall technical support to the UBalt community. There is a specific guide for [IT for Students](#). An equipment borrowing program

exists, with technology such as laptops and webcams available for [free sign-out](#) by students for use with projects and course work by appointment only. Students can obtain free and reduced-rate software such as free Office 365 products and specially priced Adobe products. Options are listed on [Software for Students](#). UBalt computer labs will be open and will follow a [regular schedule](#) this fall. Computer lab hours are subject to change, given any changes to the status of the pandemic. All students have free access to Microsoft Office 365, Zoom, Panopto, and SPSS for their devices. Our Call Center staff will help you find available UB technology and support your access to those. If you have any question, you can reach the Call Center at the above email and phone number.

UB Campus Pantry

The [University of Baltimore Campus Pantry](#) was founded on the idea that no member of the campus community should experience hunger. The pantry provides critical food assistance and resources, as well as outreach and volunteer opportunities. It is supported through the generosity of campus and community members and benefits from strong partnerships.

Student Center Room 202 A

410.837.4076

pantry@ubalt.edu

Textbooks

Students must order all textbooks online, except for a few courses which use “course packets” available for purchase at the Hive on the first floor of the Student Center. For orders over \$59, textbooks are mailed for free to a student’s home or workplace. See detailed ordering instructions for students and FAQs [online](#). Financial Aid may be used to purchase textbooks online, as well as school supplies, computers, course packets and other necessities at the Hive; FAQ links below provide details.

Several textbook formats are often available for materials in the online store, including print, digital, new, used, and rental. If there is a buyback price for the textbook, it is listed next to the price, so that students can make informed decisions about which format makes the most sense to purchase. Labs and online resource access are also available for some courses through the online store. Many courses provide e-reserves through the library to provide access to readings for the first week of the course.

The Hive, the campus store located in the Student Center, does not stock copies of textbooks, but does have law course packets, UBalt spirit wear, computers, backpacks, headphones, bottled soda, and snacks. The Hive campus store is also online, and financial aid credit may be used online to make purchases.

- [Textbook and campus store credit](#)
- [FAQ](#)
- [Buy Textbooks](#)
- [Visit online campus store](#)